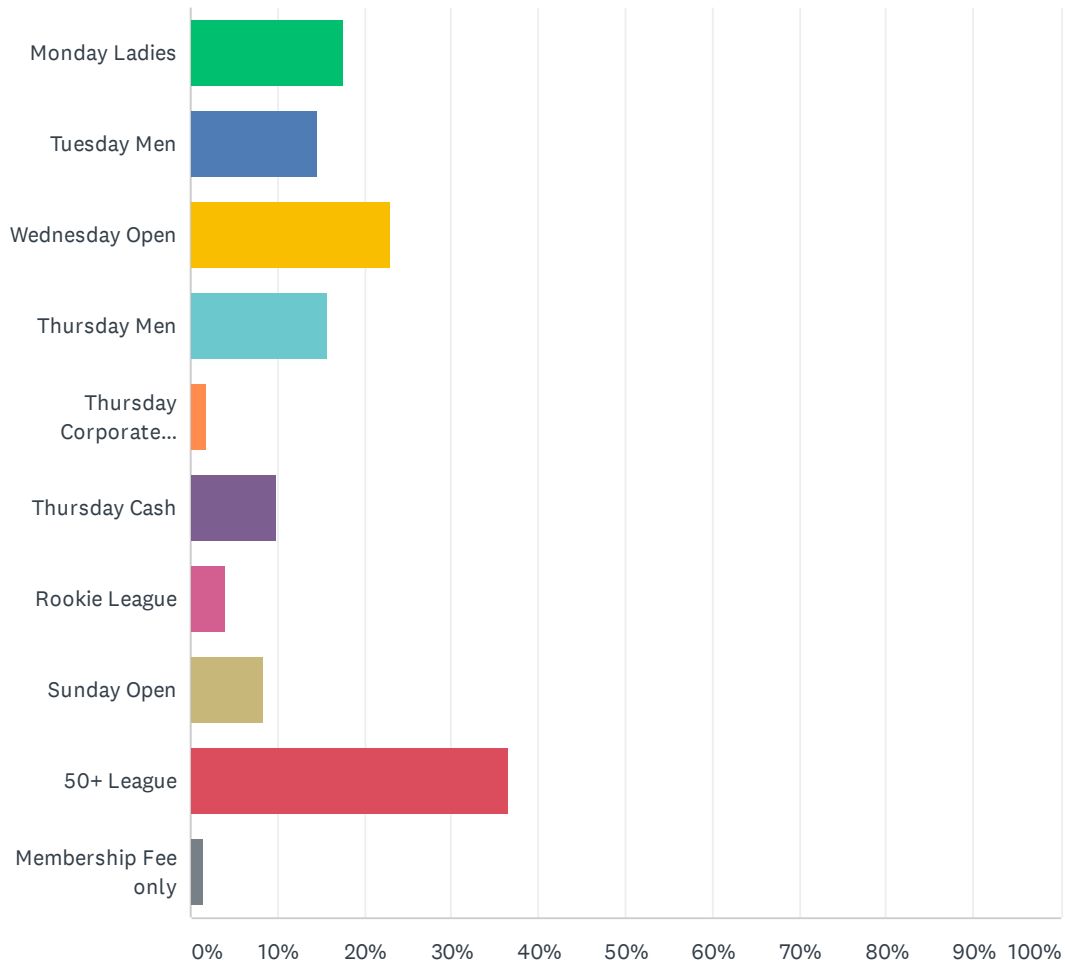


# Q1 Please let us know ALL the leagues you currently play in:

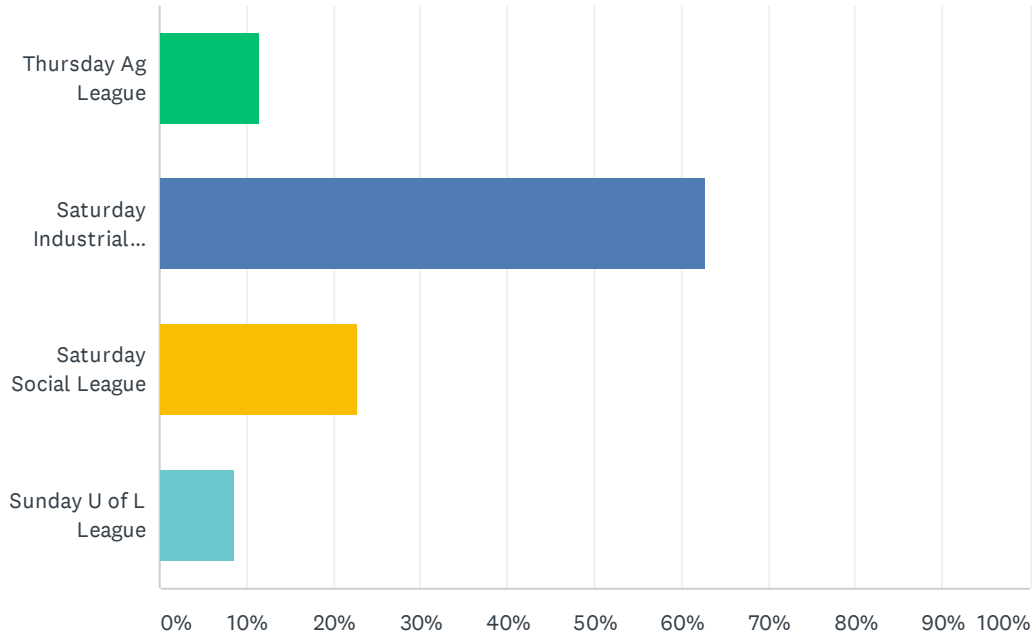
Answered: 205 Skipped: 2



ANSWER CHOICES	RESPONSES	
Monday Ladies	17.56%	36
Tuesday Men	14.63%	30
Wednesday Open	22.93%	47
Thursday Men	15.61%	32
Thursday Corporate Challenge	1.95%	4
Thursday Cash	9.76%	20
Rookie League	3.90%	8
Sunday Open	8.29%	17
50+ League	36.59%	75
Membership Fee only	1.46%	3
Total Respondents: 205		

## Q2 I also play in the following Rental Leagues:

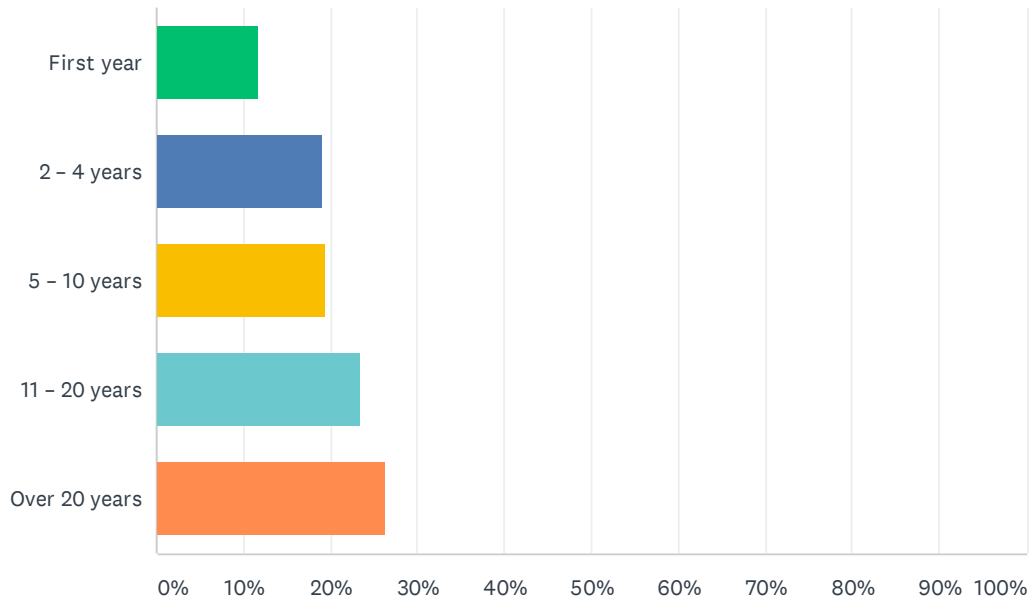
Answered: 35 Skipped: 172



ANSWER CHOICES	RESPONSES	
Thursday Ag League	11.43%	4
Saturday Industrial League	62.86%	22
Saturday Social League	22.86%	8
Sunday U of L League	8.57%	3
Total Respondents: 35		

### Q3 How many years have you been a member of the LCC?

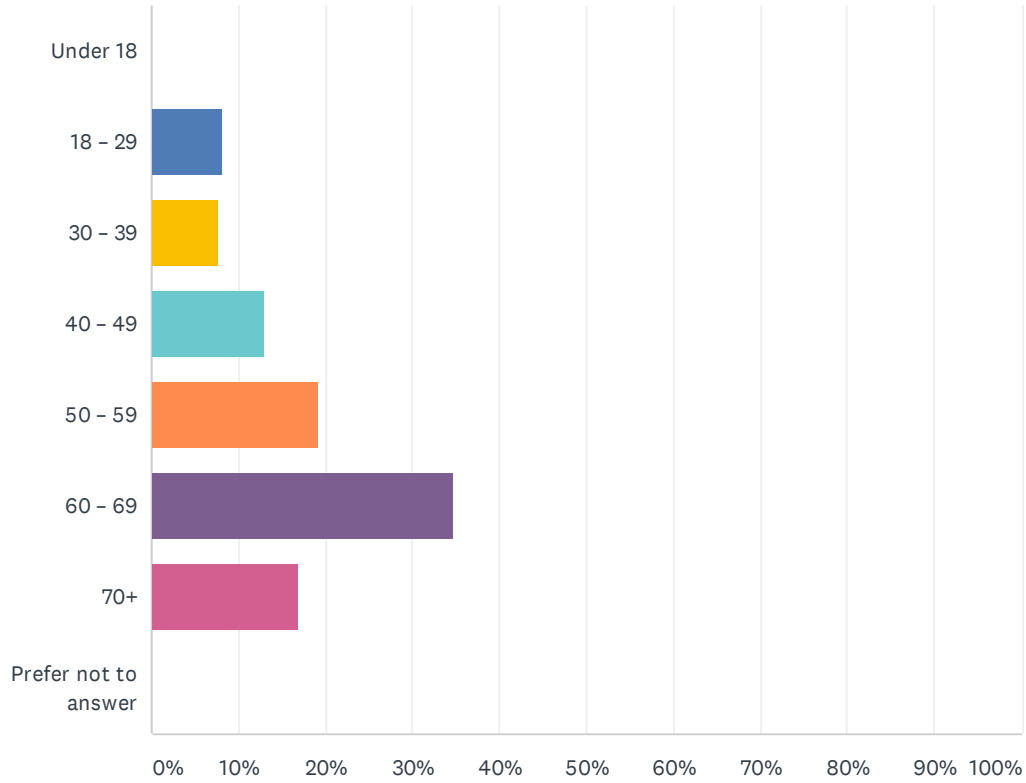
Answered: 205 Skipped: 2



ANSWER CHOICES	RESPONSES	
First year	11.71%	24
2 - 4 years	19.02%	39
5 - 10 years	19.51%	40
11 - 20 years	23.41%	48
Over 20 years	26.34%	54
<b>TOTAL</b>		<b>205</b>

### Q4 What is your age category?

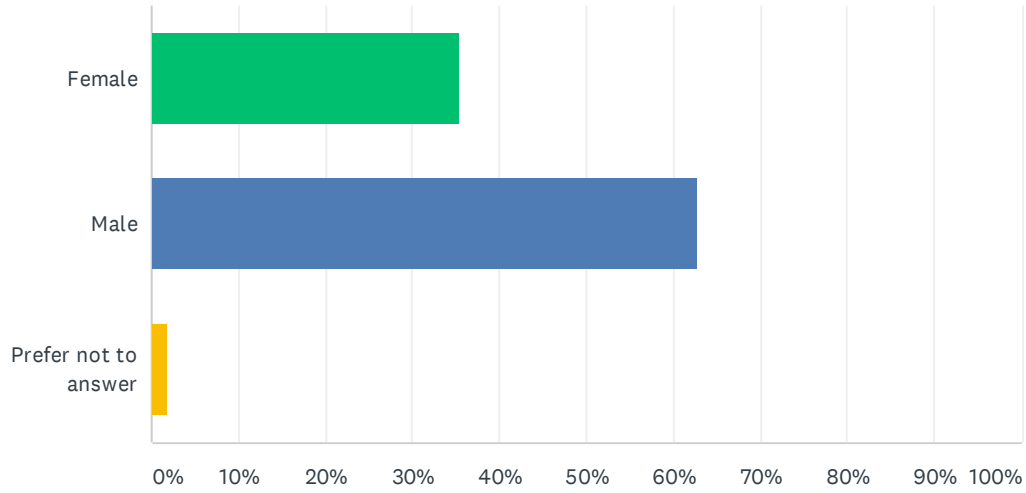
Answered: 207 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18 – 29	8.21%	17
30 – 39	7.73%	16
40 – 49	13.04%	27
50 – 59	19.32%	40
60 – 69	34.78%	72
70+	16.91%	35
Prefer not to answer	0.00%	0
<b>TOTAL</b>		<b>207</b>

### Q5 What is your Gender

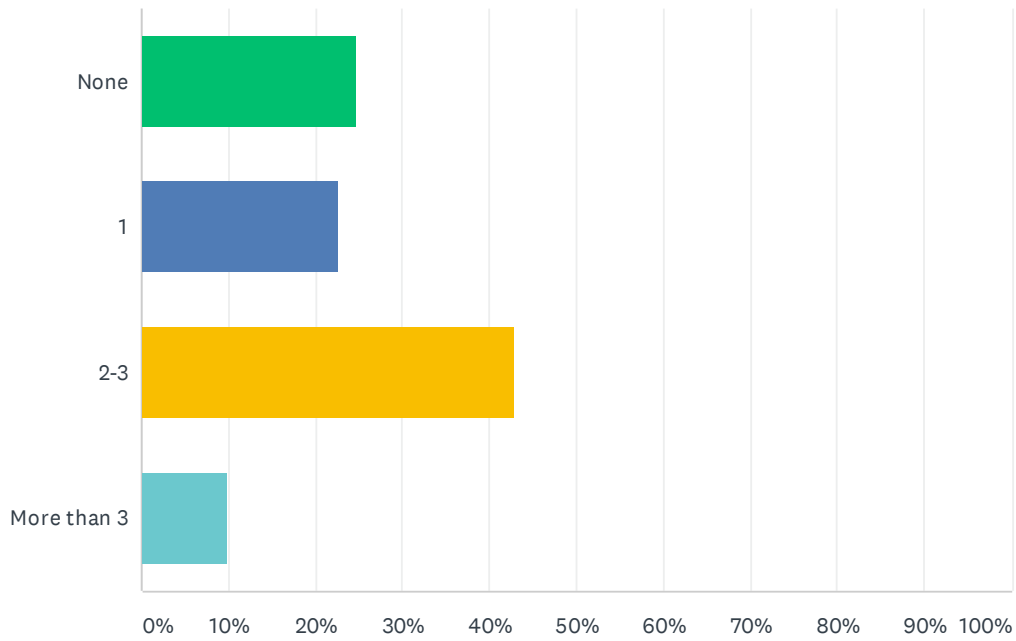
Answered: 207 Skipped: 0



ANSWER CHOICES	RESPONSES	
Female	35.27%	73
Male	62.80%	130
Prefer not to answer	1.93%	4
TOTAL		207

## Q6 How many bonspiels will you participate in at the Lethbridge Curling club

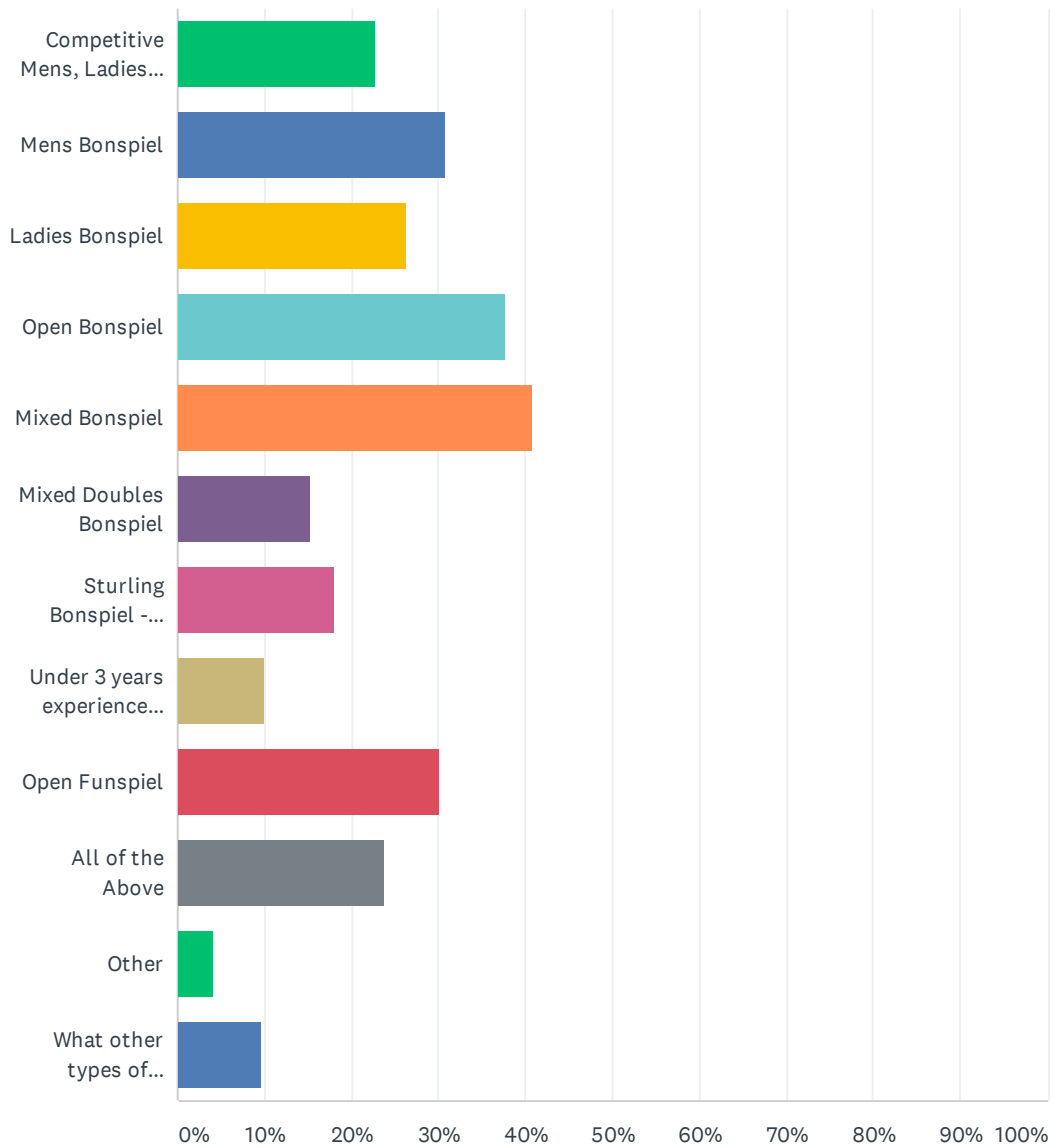
Answered: 203 Skipped: 4



ANSWER CHOICES	RESPONSES	
None	24.63%	50
1	22.66%	46
2-3	42.86%	87
More than 3	9.85%	20
<b>TOTAL</b>		<b>203</b>

# Q7 What types of bonspiels would like to see at the LCC? (Check all that apply)

Answered: 189 Skipped: 18

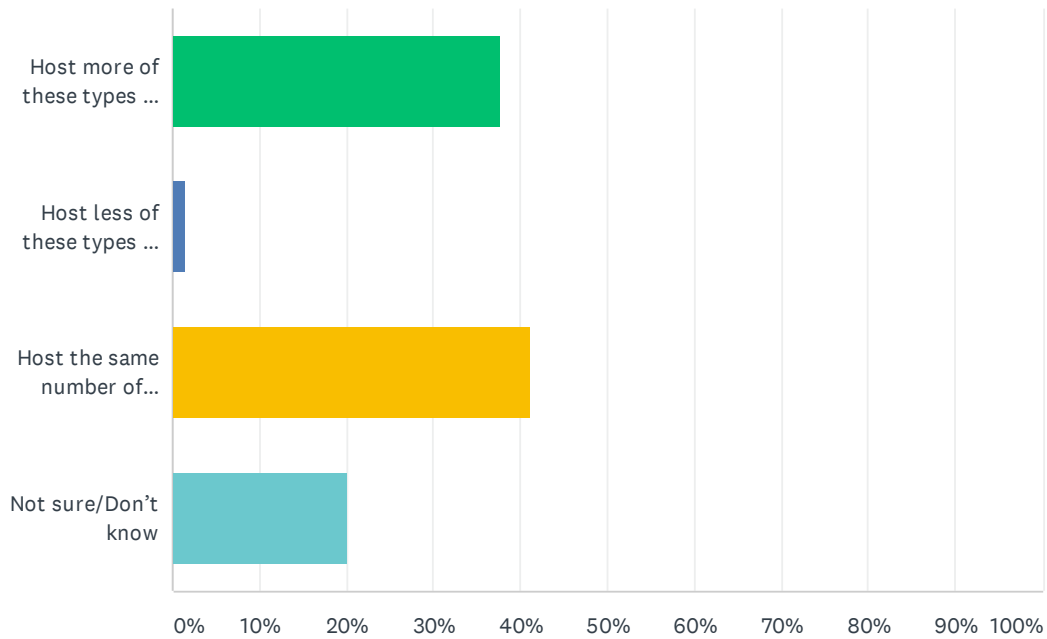


ANSWER CHOICES	RESPONSES	
Competitive Mens, Ladies or Open Cash Spiels	22.75%	43
Mens Bonspiel	30.69%	58
Ladies Bonspiel	26.46%	50
Open Bonspiel	37.57%	71
Mixed Bonspiel	40.74%	77
Mixed Doubles Bonspiel	15.34%	29
Sturling Bonspiel - Either Stick only or modified	17.99%	34
Under 3 years experience Bonspiel	10.05%	19
Open Funspiel	30.16%	57
All of the Above	23.81%	45
Other	4.23%	8
What other types of bonspiels would like to see?	9.52%	18
Total Respondents: 189		



### Q8 The LCC from time to time hosts provincial qualifier or provincial championships. Do you feel the club should

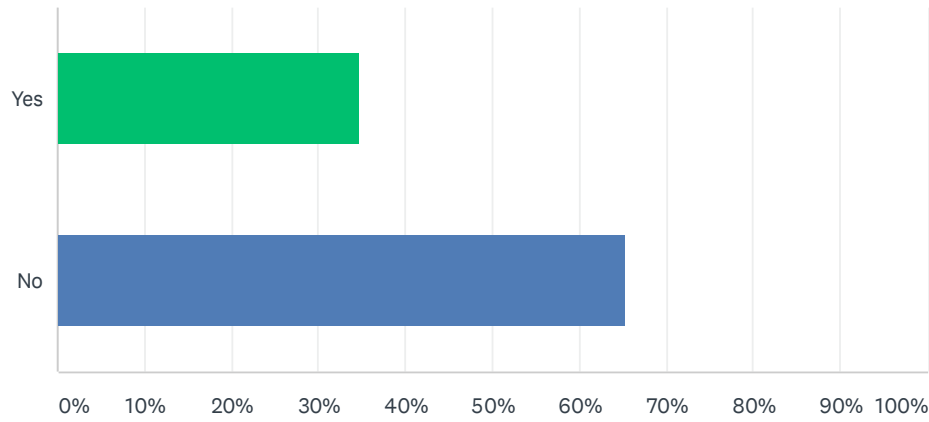
Answered: 204 Skipped: 3



ANSWER CHOICES	RESPONSES	
Host more of these types of events	37.75%	77
Host less of these types of events	1.47%	3
Host the same number of events we have been	41.18%	84
Not sure/Don't know	20.10%	41
Total Respondents: 204		

### Q9 Did you download the Klutch Curling App

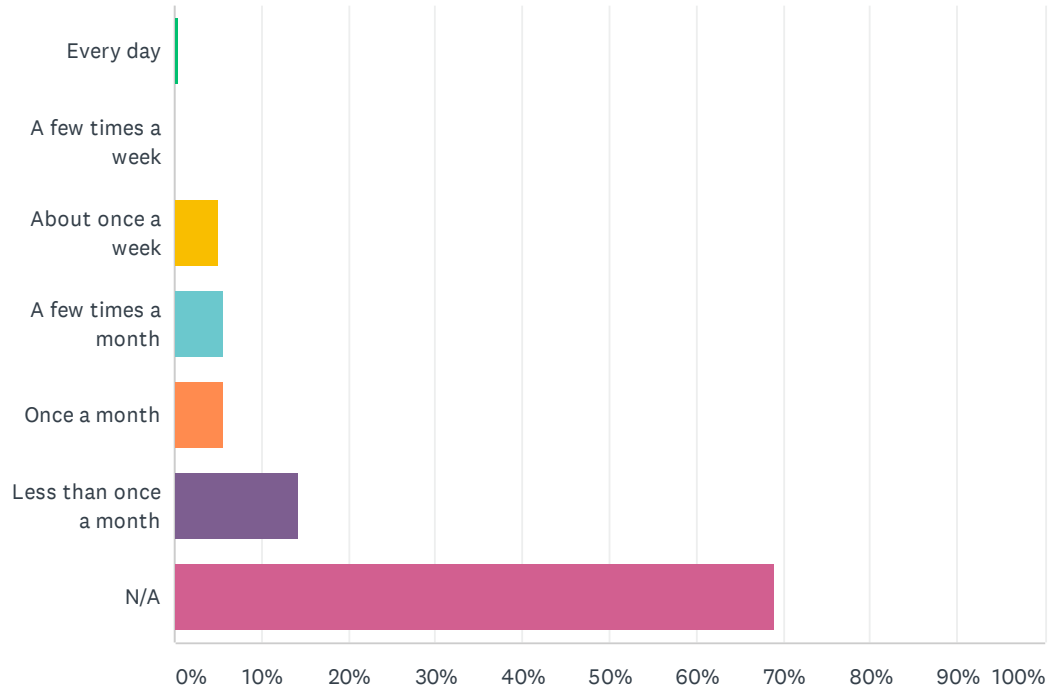
Answered: 202 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	34.65%	70
No	65.35%	132
TOTAL		202

### Q10 How often do you use the app currently?

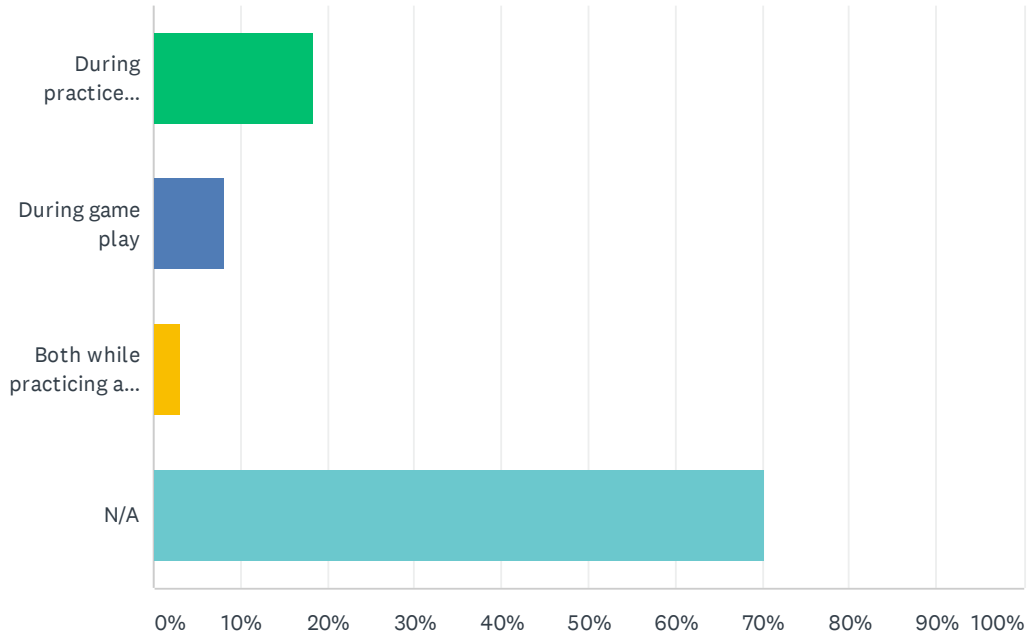
Answered: 197 Skipped: 10



ANSWER CHOICES	RESPONSES	
Every day	0.51%	1
A few times a week	0.00%	0
About once a week	5.08%	10
A few times a month	5.58%	11
Once a month	5.58%	11
Less than once a month	14.21%	28
N/A	69.04%	136
<b>TOTAL</b>		<b>197</b>

### Q11 When do you use the app

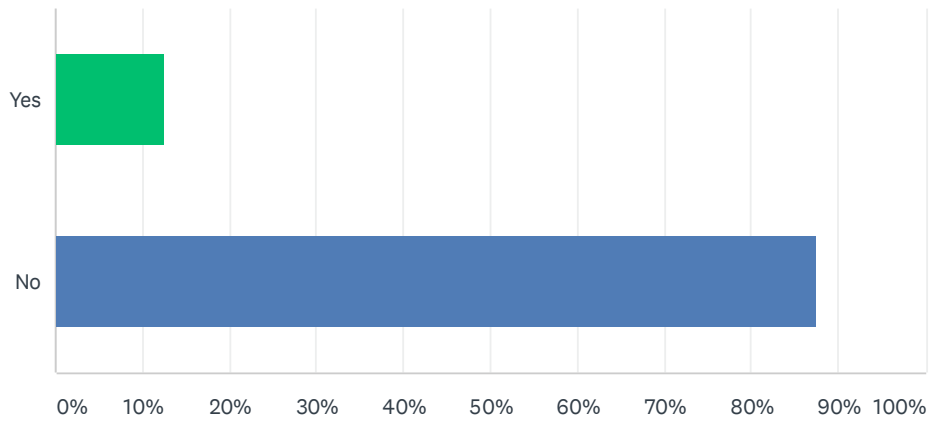
Answered: 195 Skipped: 12



ANSWER CHOICES	RESPONSES	
During practice sessions	18.46%	36
During game play	8.21%	16
Both while practicing and during games	3.08%	6
N/A	70.26%	137
<b>TOTAL</b>		<b>195</b>

### Q12 If you had to pay for the app yourself, about \$4.00 per month, would you continue to use Klutch Curling.

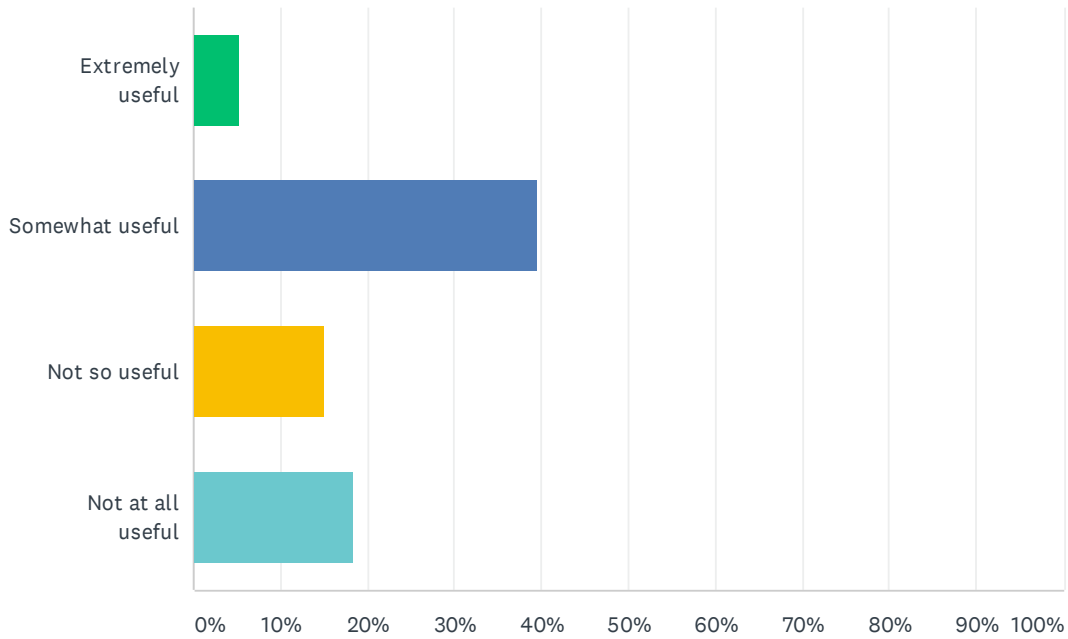
Answered: 192 Skipped: 15



ANSWER CHOICES	RESPONSES	
Yes	12.50%	24
No	87.50%	168
TOTAL		192

### Q13 What is your overall impression of the system

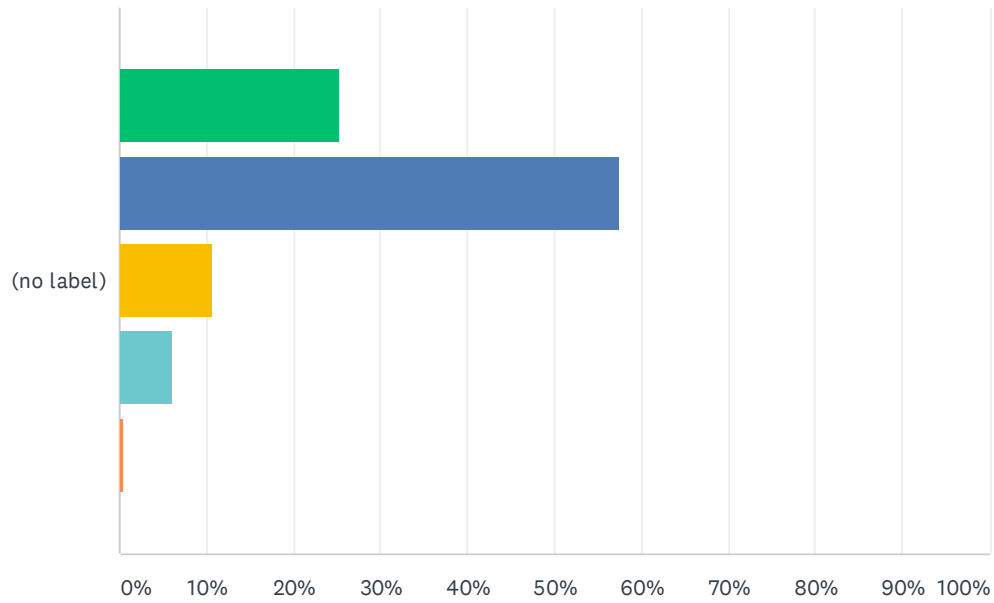
Answered: 152 Skipped: 55



ANSWER CHOICES	RESPONSES	
Extremely useful	5.26%	8
Somewhat useful	39.47%	60
Not so useful	15.13%	23
Not at all useful	18.42%	28
<b>TOTAL</b>		<b>152</b>

### Q14 Overall Condition of ice surface

Answered: 198 Skipped: 9

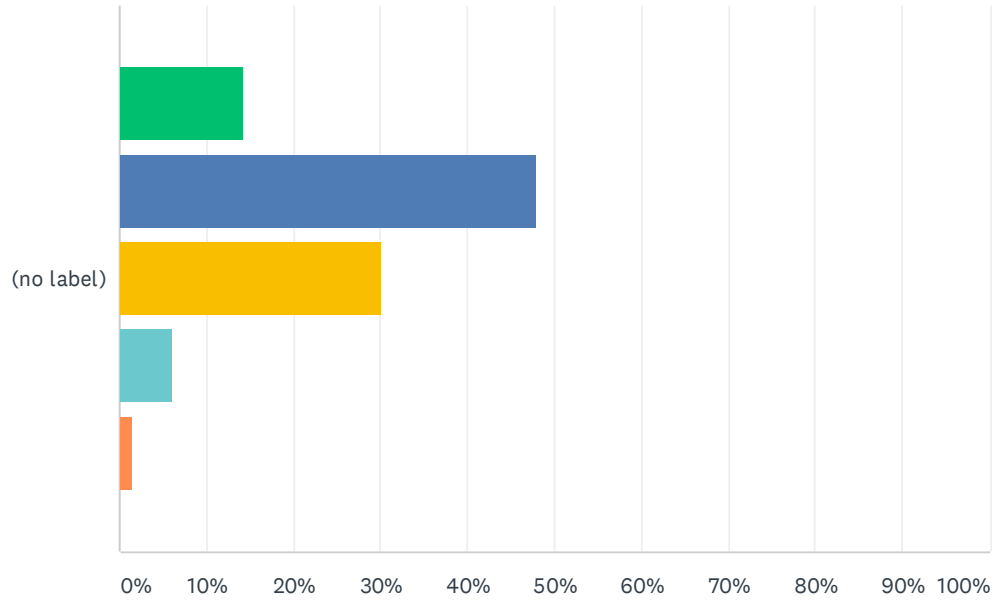


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	25.25%	57.58%	10.61%	6.06%	0.51%	198	1.99
	50	114	21	12	1		

### Q15 Availability of practice times

Answered: 196 Skipped: 11



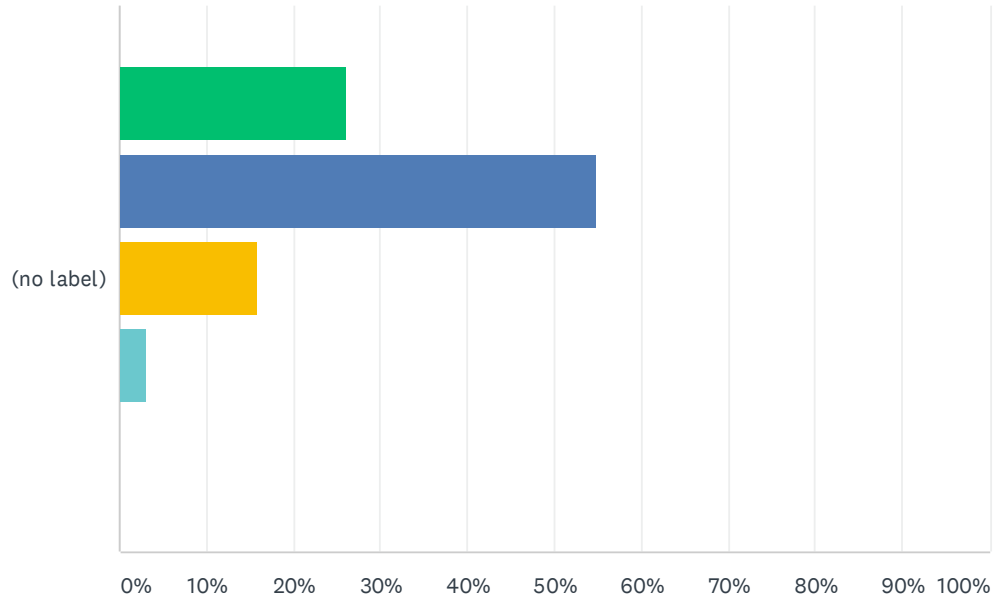
■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	14.29% 28	47.96% 94	30.10% 59	6.12% 12	1.53% 3	196	2.33



### Q16 Overall condition of locker rooms

Answered: 195 Skipped: 12

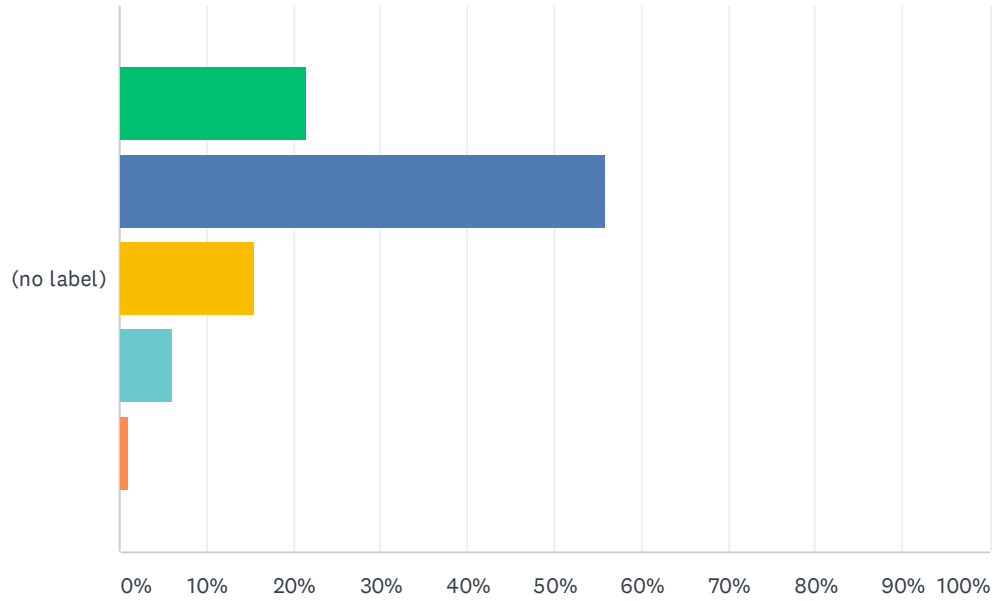


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	26.15% 51	54.87% 107	15.90% 31	3.08% 6	0.00% 0	195	1.96

### Q17 Overall condition of Ice level seating/viewing area

Answered: 199 Skipped: 8

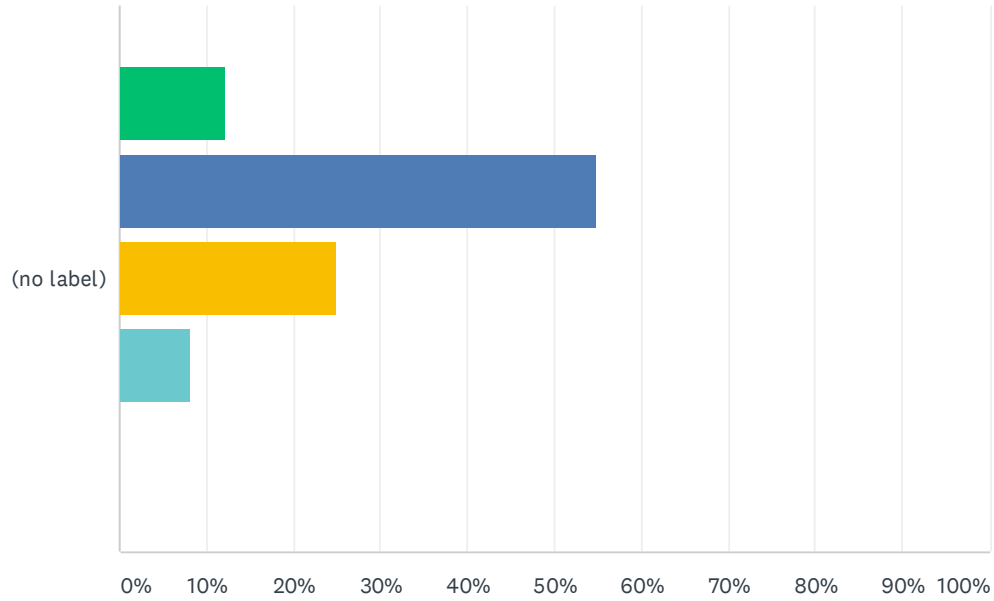


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	21.61% 43	55.78% 111	15.58% 31	6.03% 12	1.01% 2	199	2.09

### Q18 Lounge menu options

Answered: 197 Skipped: 10

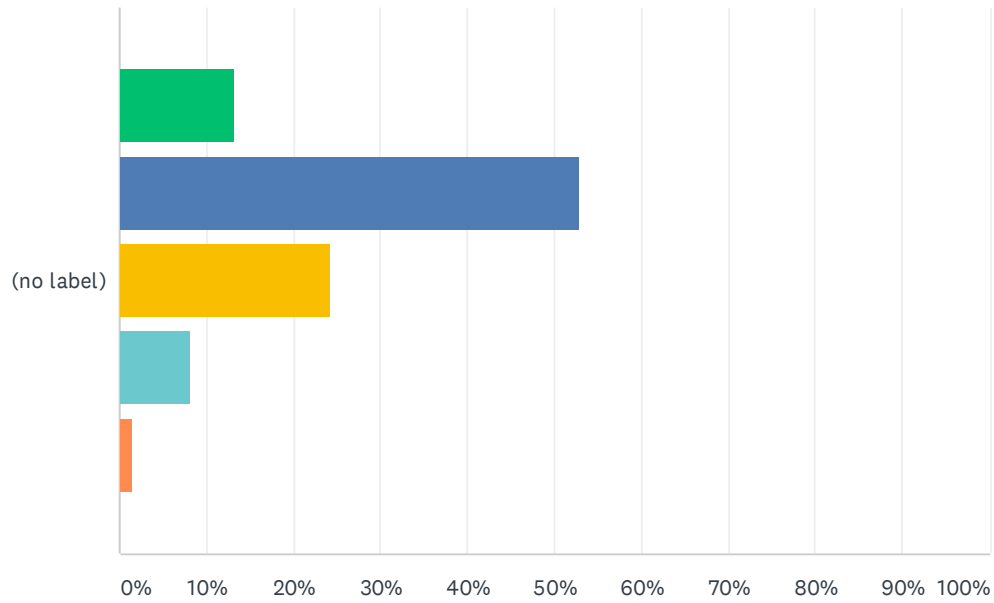


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	12.18% 24	54.82% 108	24.87% 49	8.12% 16	0.00% 0	197	2.29

### Q19 Lounge food quality

Answered: 198 Skipped: 9

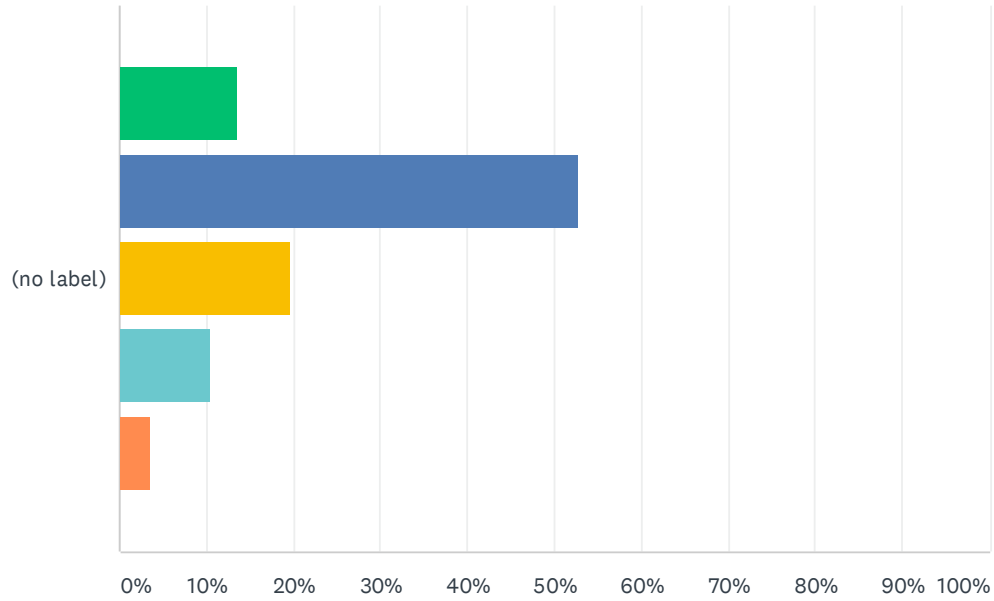


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	13.13% 26	53.03% 105	24.24% 48	8.08% 16	1.52% 3	198	2.32

## Q20 Quality of lounge service

Answered: 199 Skipped: 8

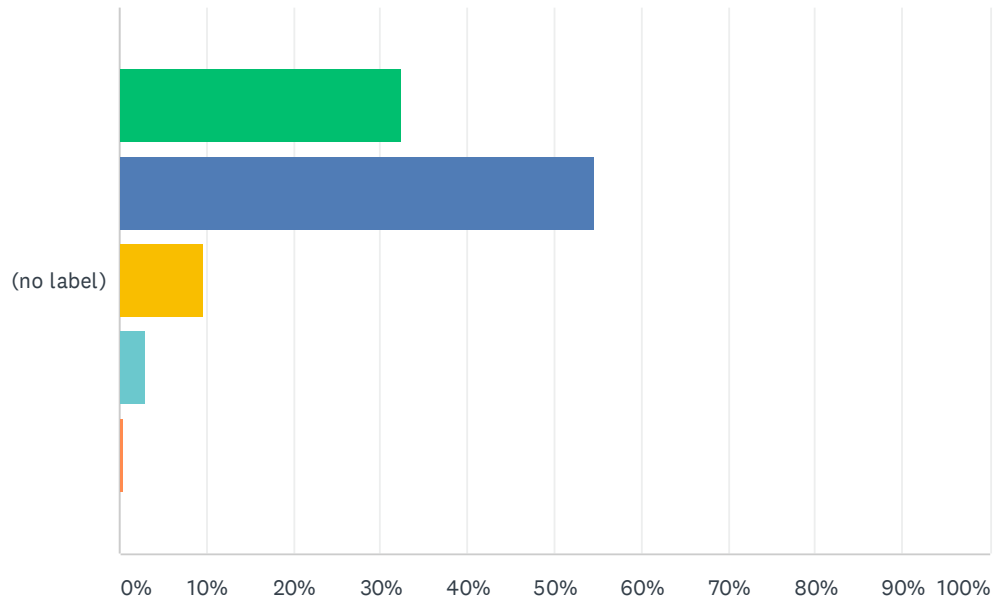


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	13.57% 27	52.76% 105	19.60% 39	10.55% 21	3.52% 7	199	2.38

## Q21 Friendliness of Lounge staff

Answered: 198 Skipped: 9

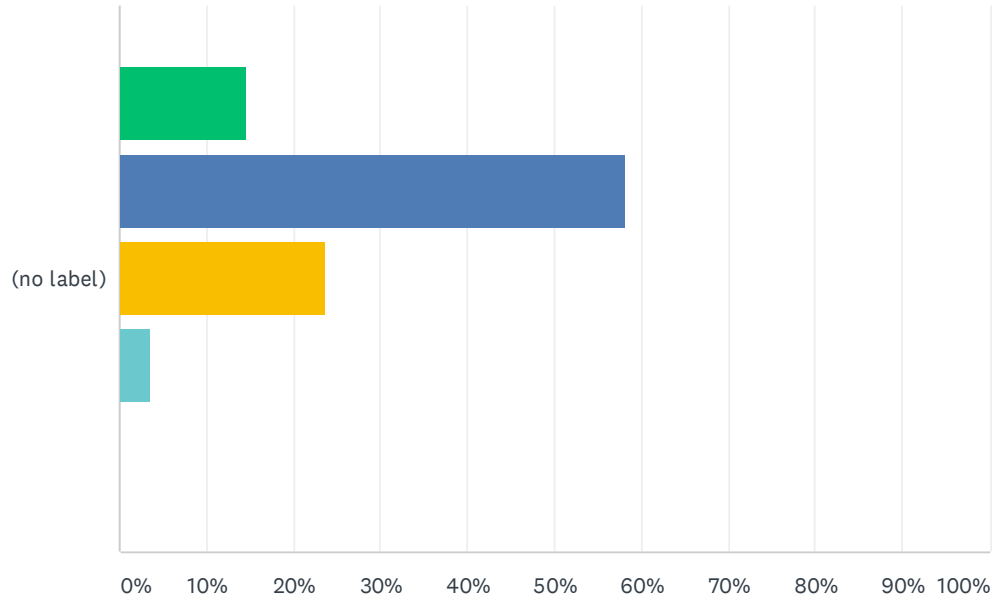


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	32.32% 64	54.55% 108	9.60% 19	3.03% 6	0.51% 1	198	1.85

## Q22 Lounge hours of operation

Answered: 198 Skipped: 9

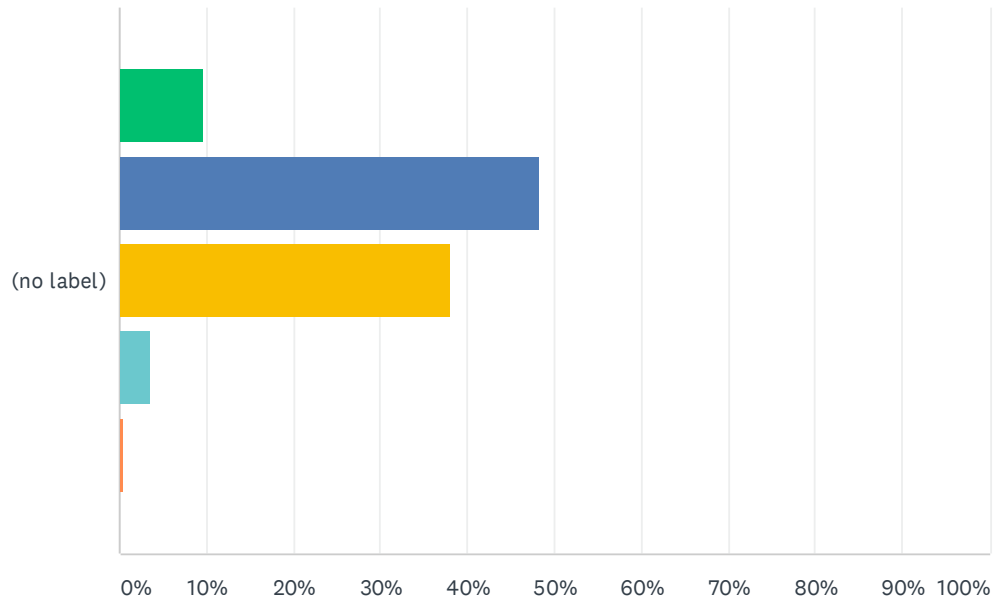


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	14.65% 29	58.08% 115	23.74% 47	3.54% 7	0.00% 0	198	2.16

## Q23 Pro shop merchandise selection

Answered: 197 Skipped: 10



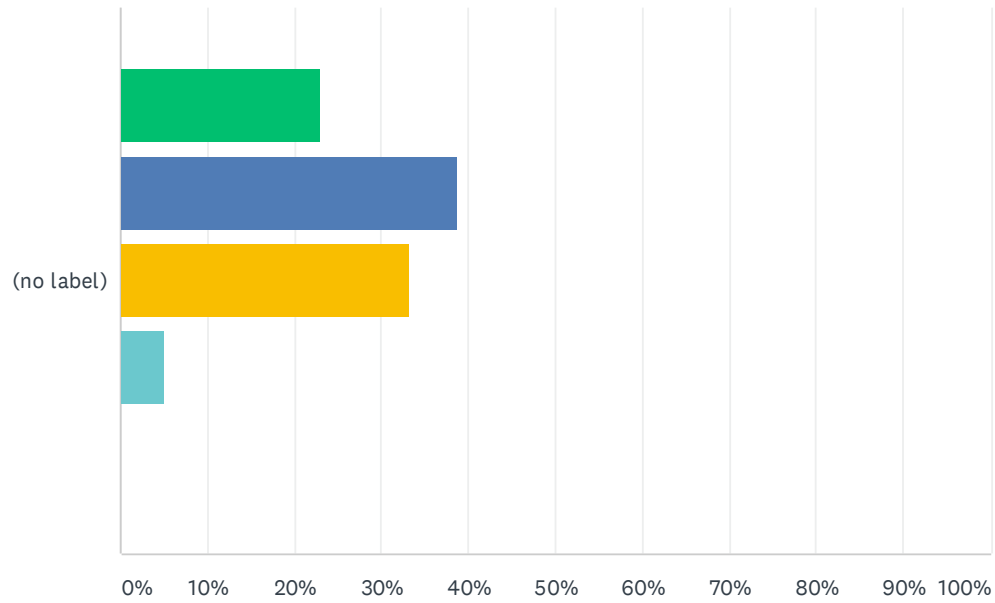
■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	9.64% 19	48.22% 95	38.07% 75	3.55% 7	0.51% 1	197	2.37



## Q24 Helpfulness of Pro shop staff

Answered: 199 Skipped: 8

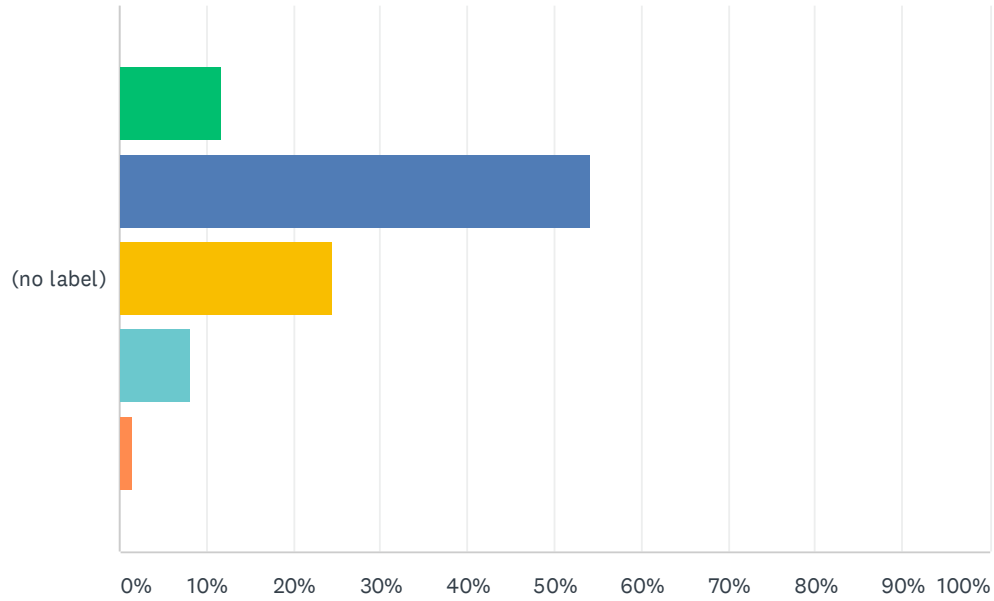


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	23.12% 46	38.69% 77	33.17% 66	5.03% 10	0.00% 0	199	2.20

## Q25 League fee value

Answered: 196 Skipped: 11

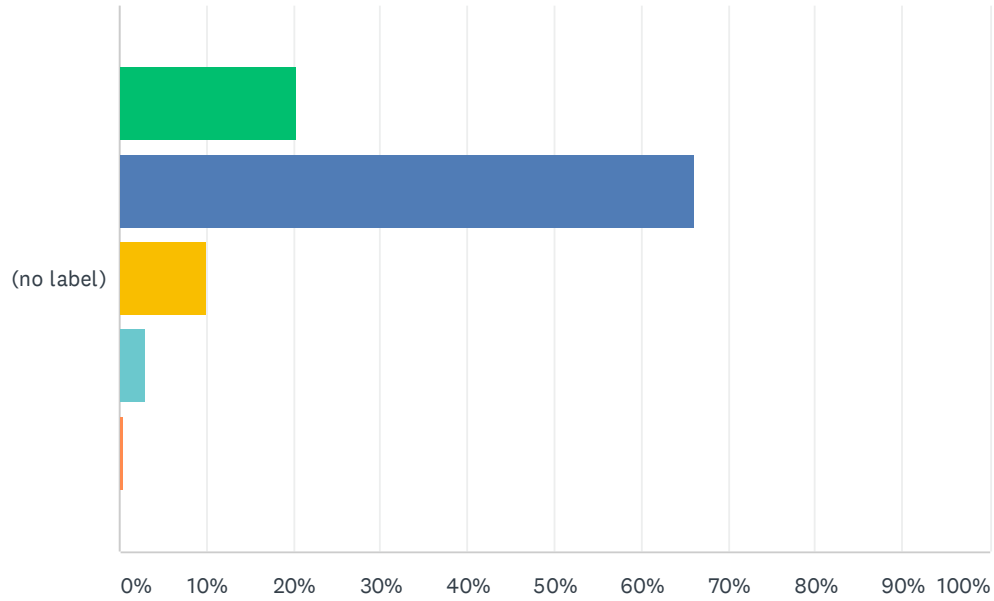


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	11.73% 23	54.08% 106	24.49% 48	8.16% 16	1.53% 3	196	2.34

## Q26 League start times

Answered: 198 Skipped: 9

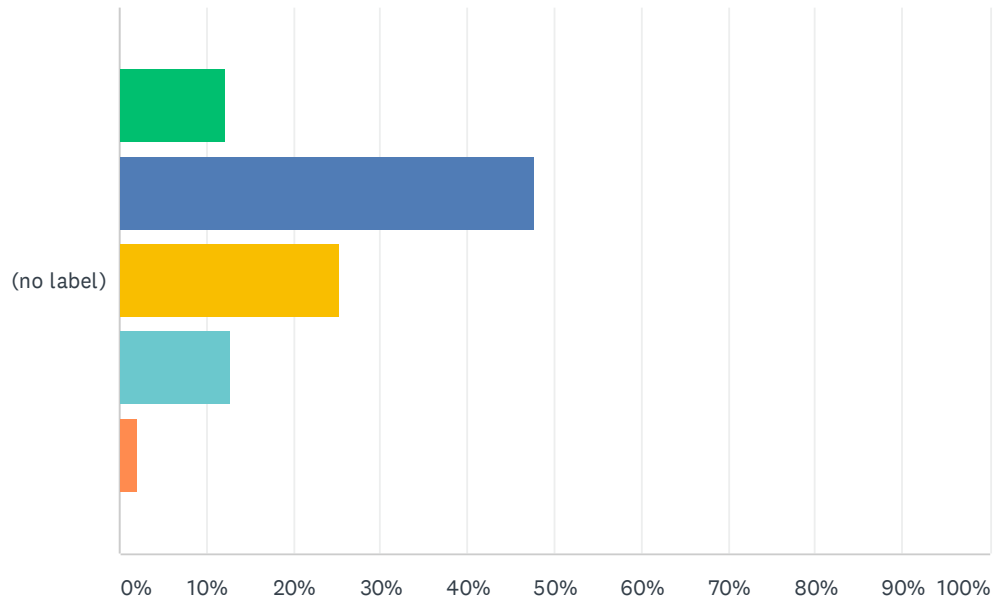


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	20.20% 40	66.16% 131	10.10% 20	3.03% 6	0.51% 1	198	1.97

## Q27 Website information

Answered: 197 Skipped: 10

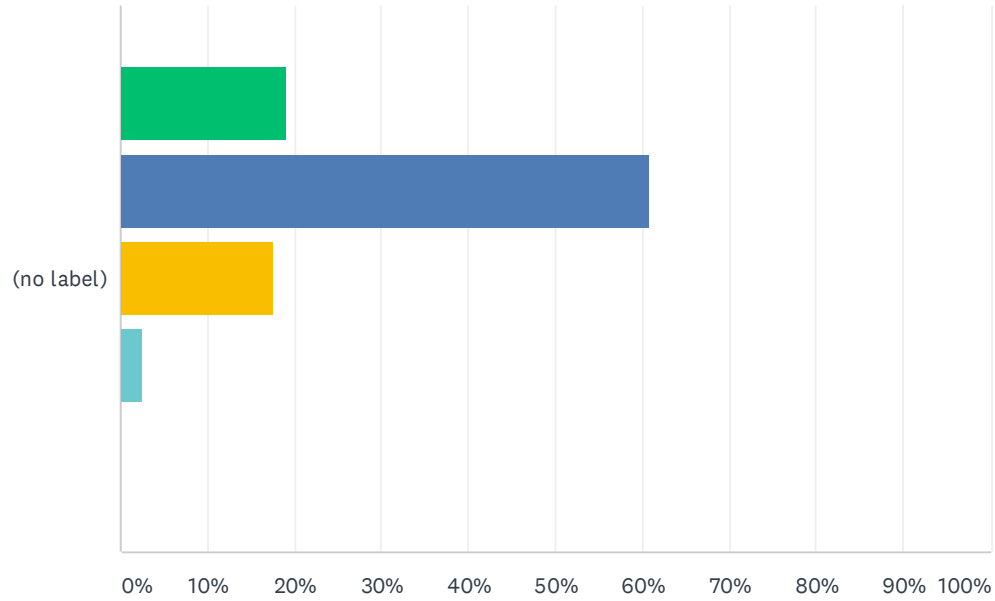


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	12.18% 24	47.72% 94	25.38% 50	12.69% 25	2.03% 4	197	2.45

## Q28 Email communication

Answered: 199 Skipped: 8

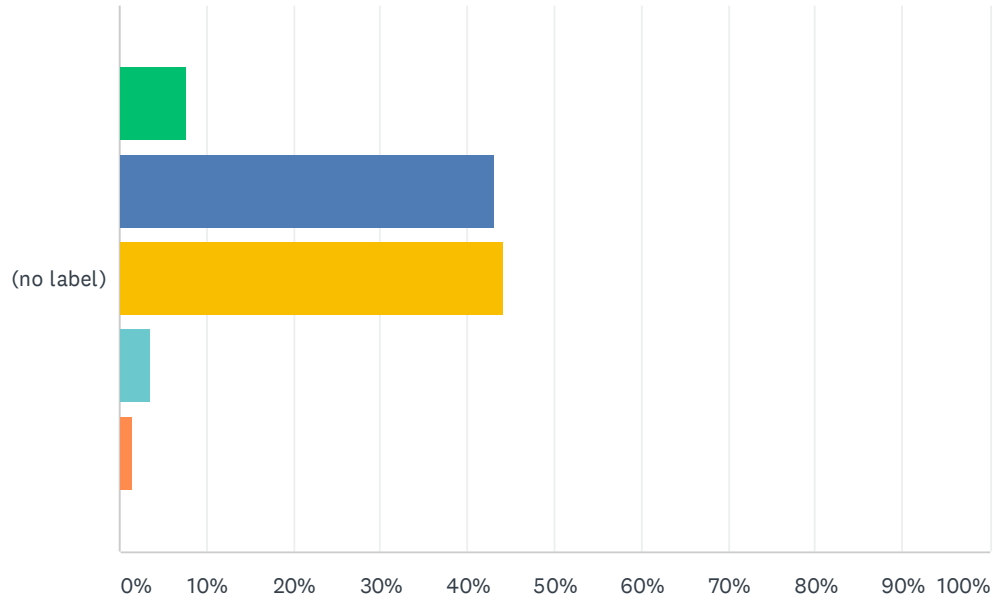


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	19.10% 38	60.80% 121	17.59% 35	2.51% 5	0.00% 0	199	2.04

## Q29 Social Media communication

Answered: 193 Skipped: 14

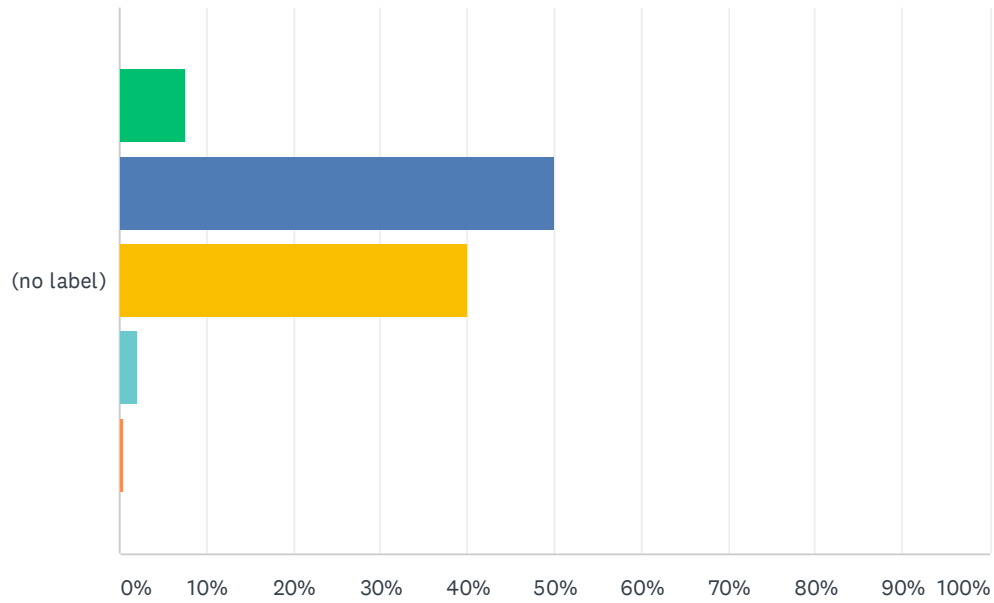


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	7.77% 15	43.01% 83	44.04% 85	3.63% 7	1.55% 3	193	2.48

### Q30 President/Board of Directors communication

Answered: 198 Skipped: 9

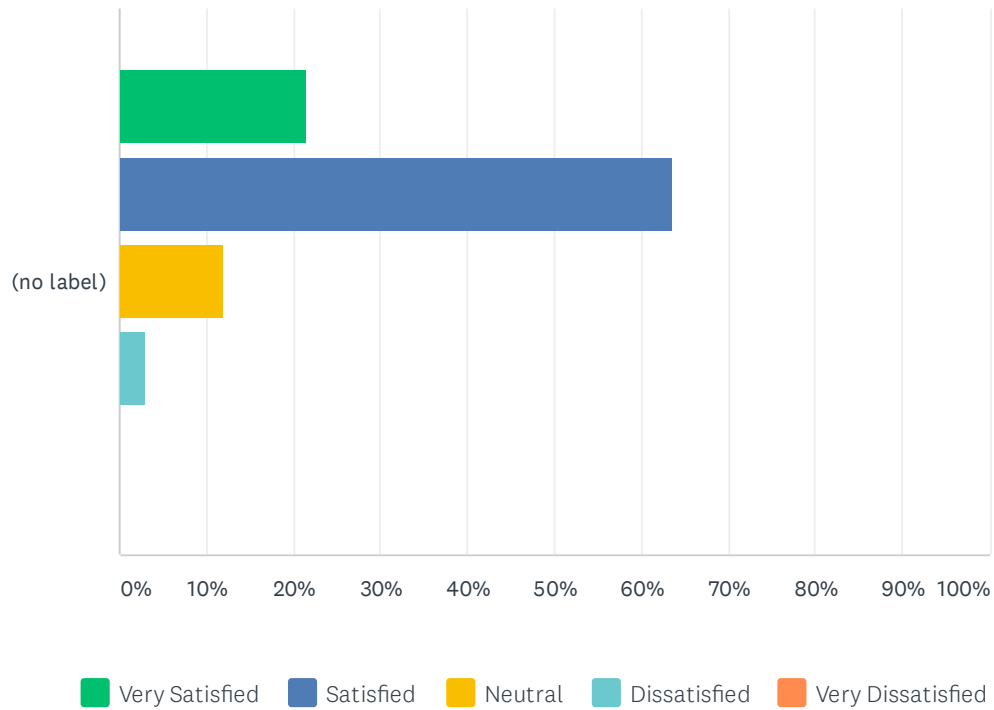


■ Very Satisfied 
 ■ Satisfied 
 ■ Neutral 
 ■ Dissatisfied 
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	7.58% 15	50.00% 99	39.90% 79	2.02% 4	0.51% 1	198	2.38

### Q31 Please rate your overall satisfaction as a member of the Lethbridge Curling Club

Answered: 200 Skipped: 7



	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	21.50% 43	63.50% 127	12.00% 24	3.00% 6	0.00% 0	200	1.97